



**Response to Applicant  
Form 4A**

May 31, 2023



Dear 

Re: Your request for access to information under Part II of the **Access to Information and Protection of Privacy Act, 2015** [Our File # 2023-10]

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On May 2, 2023, the Town of Paradise received your request for access to the following records/information:

*I am looking for any correspondence between the Town employees, Town Council and residents of Paradise concerning chicken(s) in Elizabeth Park, specifically in the neighborhood of Canterbury, Drummond, and Hillsdale area.*

I am pleased to inform you that a decision has been made by the ATIPP Coordinator for the Town of Paradise to provide access to the requested information.

Access to some information contained within the records, has been refused in accordance with the following exception(s) to disclosure, as specified in the Access to Information and Protection of Privacy Act, 2015 (the Act):

*Disclosure harmful to personal privacy*

*40. (1) the head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.*

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to

Information and Protection of Privacy Act, 2015 (the Act). The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
2 Canada Drive  
P. O. Box 13004, Stn. A  
St. John's, NL. A1B 3V8



Telephone: (709) 729-6309

Toll-Free: 1-877-729-6309

Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

If you have any further questions, please feel free to contact me by telephone or by email.

Sincerely,

A handwritten signature in cursive script that reads "Terrilynn Smith".

Terrilynn Smith  
ATIPP Coordinator

## Corey Smith

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**From:** Angelina Richards  
**Sent:** April-25-23 11:29 AM  
**Subject:** FW: (EXTERNAL) Rodent issue Hillsdale Canterbury Drummond

Good Morning,

Please see the below concern from resident [REDACTED]. This has been forwarded to Alton and he will ensure that the resident receives a response.

Thank you,

Angelina

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**From:** [REDACTED]  
**Sent:** April 24, 2023 1:51 PM  
**To:** Info from Website <[info@paradise.ca](mailto:info@paradise.ca)>  
**Subject:** (EXTERNAL) Rodent issue Hillsdale Canterbury Drummond

Good Day,

We have had an ongoing issue with rats [REDACTED] Hillsdale Cres.

We have tried traps and pest control poison etc. The rats became worse as the land was cleared up from the area (kenmount business park) and our neighbors have a compost and chickens that also provide additional food source. We spent additional money and labor last spring dug up all around our decks in the back yard and put down metal flashing trying to keep the rats out.

The rats dug under our concrete foundation (garage) and tunnels through our garden.

We invest time and money every year to maintain and improve our property, dealing with rodents takes away from the enjoyment of our property, I'm afraid to go down to my back yard at night.

The low water pressure in our area is another concern....

We pay one of the highest property taxes within the town of Paradise and simply do not see the services justifying this fee.

Please forward my name and complaint to the Mayor and council of Paradise, please ban barn yard pets and resolve the low water pressure

[REDACTED]  
Paradise

## Corey Smith

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**From:** Kimberley Street  
**Sent:** April-25-23 5:27 PM  
**Subject:** Re: (EXTERNAL) Rodent issue

Hi Alton The addresses of the houses with Chicken Coops [REDACTED]

Kimberley Street  
Deputy Mayor  
Town of Paradise  
[REDACTED]  
Kstreet@paradise.ca

On Apr 25, 2023, at 3:14 PM, Alton Glenn <AGlenn@paradise.ca> wrote:

Hi Councillor Street:

We have received a number of similar written complaints from people in Elizabeth Park today. Seems to be a coordinated effort.

The Town has been baiting the area near Hillsdale due to a number of complaints. A cause of the rodent activity has yet to be determined, but there has been a lot of tree cover removed on the St. John's side of the municipal boundary in this area of late.

This person does not mention chicken coops but others have. Has someone provided you with civic addresses for the chicken coops in question? If so, please forward to me. We will be sending Development Control staff to investigate.

Thanks,  
Alton

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**From:** Kimberley Street <kstreet@paradise.ca>  
**Sent:** Tuesday, April 25, 2023 1:18 PM  
**To:** Alton Glenn <AGlenn@paradise.ca>  
**Cc:** Lisa Niblock <lniblock@paradise.ca>  
**Subject:** Fwd: (EXTERNAL) Rodent issue

Hi Alton , just to note on this concern there are two chicken coops on this road close to this home.

Kimberley Street  
Deputy Mayor  
Town of Paradise  
[REDACTED]

[Kstreet@paradise.ca](mailto:kstreet@paradise.ca)

Begin forwarded message:

**From:** Angelina Richards <[arichards@paradise.ca](mailto:arichards@paradise.ca)>  
**Date:** April 25, 2023 at 11:31:17 AM GMT-2:30  
**To:** Council <[Council@paradise.ca](mailto:Council@paradise.ca)>  
**Subject:** FW: (EXTERNAL) Rodent issue

Good Morning,

Please see the below concern from resident [REDACTED]. This has been forwarded to Alton and he will ensure that the resident receives a response.

Thank you,

Angelina

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**From:** [REDACTED]  
**Sent:** April 25, 2023 10:56 AM  
**To:** Info from Website <[info@paradise.ca](mailto:info@paradise.ca)>  
**Subject:** (EXTERNAL) Rodent issue

Good day

I am emailing to voice concerns over the rodent issue in the Hillsdale Crescent area. Many residents in the neighbourhood are having problems and I personally have been dealing with this issue [REDACTED].

I moved [REDACTED] no issues with rodents at any time. I have caught between 40-50 rats in traps over the past year and a half. It seems to be a never ending issue and I cannot get ahead of it.

The town of Paradise have provided pest control services for several of our homes but it does not appear to be having any effect on the rodent problems. A couple of days [REDACTED] rat on his front step that actually jumped at him before running under the patio.

My yard is full of rat holes and it's to the point [REDACTED] not go in the backyard.

Can the town please make an effort to address this issue as our neighbourhood is overrun with rodents and it's only a matter of time before we have them inside our homes.

Please forward this message along to the mayor and town council.

Attached is a photo of rat tracks in my driveway from last month. As you can see from the photo this has become completely out of control.



<image001.jpg>



## Corey Smith

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**From:** [REDACTED]  
**Sent:** April-25-23 7:16 AM  
**Subject:** (EXTERNAL) Rodent issue Hillsdale/Canterbury/Drummond

Hello

I am emailing today in regard to the rodent issue we currently have in my neighbourhood.

We live [REDACTED] the amount of rats in this area is ridiculous. The holes they have around my property is getting out of control.

There are currently 2 chicken coops in our neighbourhood that are defiantly not helping with this situation.

Is there anything the town can do about this?

Any help would be greatly appreciated

Thank you

[REDACTED]

Sent from my iPhone



## Corey Smith

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**From:** noreply@paradise.ca on behalf of [REDACTED]  
**Sent:** October-01-21 11:42 AM  
**Subject:** (EXTERNAL) Chickens

ALERT: This message originated outside of the network for the Town of Paradise. BE CAUTIOUS before clicking any link(s) or attachment(s).

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Hi, I was just wondering if the town of paradise allows residents to have a chicken on their property.

Thanks

[REDACTED]

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Origin: <https://www.paradise.ca/en/government-and-engagement/Contact-Us.aspx>  
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This email was sent to you by [REDACTED] through <https://www.paradise.ca>.

## Corey Smith

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**From:** noreply@paradise.ca on behalf of [REDACTED]  
**Sent:** April-04-21 12:57 PM  
**Subject:** (EXTERNAL) Chickens

ALERT: This message originated outside of the network for the Town of Paradise. BE CAUTIOUS before clicking any link(s) or attachment(s).

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Can you please provide information on any guidelines for having chickens on a property in Paradise. I can't seem to find anything online expect that there's a permit required.

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Origin: <https://www.paradise.ca/en/town-hall/Animal-Control.aspx>  
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This email was sent to you by [REDACTED] through <https://www.paradise.ca/>.

## Corey Smith

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**From:** [REDACTED]  
**Sent:** April-25-23 8:39 AM  
**Subject:** (EXTERNAL) Rodent Issue - Hillsdale/Canterbury/Drummond

Good morning,

I am filing a complaint about the rodent issue in my backyard. I live [REDACTED] [REDACTED] [REDACTED]. We have never had an issue [REDACTED].

I currently have a problem with rats living under my deck for the past 2 years since CHICKENS have been allowed in the neighbourhood. This is absolutely disgusting since my [REDACTED] [REDACTED]. Rats are disease carrying rodents and I want both the rodent and Chicken problem addressed/extinguished ASAP. My dog and child CANNOT play safely on our own yard and this is one of the reasons we purchased this lot. It is absolutely infuriating the town is letting this happen and the beauty of this neighbourhood is now diminished.

Gone are the days of bragging about this area. This issue if not address makes me consider moving.

Please forward my concerns to the MAYOR, COUNCIL and others who are involved, asap. I do expect a reply out of common curiosity since we have been long standing contributing members of the town and have NEVER complained about the community or council. In fact, [REDACTED] [REDACTED] town and have stood proud of the development. Please remember, if this was YOUR house would you accept rodents in your yard? I think not.

Thank you for reading and I will await direction until I proceed with my own further remedies.

~ [REDACTED]

[REDACTED]